

Saints Suites at North Country Community College

Terms and Conditions Policy

All reservations must be made with a valid Credit Card; The valid Credit Card presented to Saints Suites at North Country Community College gives us authorization to use it for the intended reservation, cancellation fees, damages, cleaning fees, smoking fees, as well as all incidentals during time of stay will also be charged to the Credit Card on file. We reserve the right to cancel a reservation without notice if we become aware of, or are notified of, any fraud or illegal activity associated with the payment for any reservation, on-line reservation or gift certificate.

Forms of payment Saints Suites at North Country Community College accepts:

- Master Card
- Visa
- Discover
- American Express

Guest Payment Agreement

You agree that you will make only legitimate reservations in good faith for use by you, and not for other purposes, including without limitation, reselling, impermissible assigning or posting on third party websites, or making speculative, false or fraudulent reservations, or any reservation in anticipation of demand.

By making a reservation with Saints Suites at North Country Community College, and releasing your name, address, telephone number, email address, and credit card information you are creating a digital signature for that reservation and are entering into a binding legal agreement with Saints Suites at North Country Community College to be charged the full amount of your reservation.

Same-Day Reservations:

Same day reservations are accepted when booked directly from the website. Please allow for a half-hour grace period upon arrival to ready the room. Same day reservations will not be accepted after 7pm daily.

Group Bookings

For group bookings please contact 518-982-2259 and ask for Shannon.

No Show Policy

Failing to arrive will result in forfeiture of your deposit or one night's stay. Blackout dates will result in charge of full stay, taxes will apply. Failing to call or show before checkout time after the first night of a reservation will result in cancellation of the remainder of your reservation, and charge of cancellation fee.

Early departures/Refunds

Should you cancel your reservation once charged, or choose to leave prior to original departure date, the charge will remain in effect and not refunded. In emergency situations a refund may be given but not guaranteed.

Cancellation Policy

Saints Suites at North Country Community College Cancellation Policy:

72-hour cancellation policy. Any cancellations made within 72 hours of arrival date and time may result in a one night's stay fee.

Blackout Dates

*The following dates are considered Blackout Dates and require cancellation 7 days prior to check in (also *Blackout Dates for any discounts, promotions, or gift certificates). If your reservation is cancelled after the 7-day mark you will be charged for one night's stay plus taxes.

July 4th holiday

Ironman Lake Placid

Can-Am Rugby Week

Lake Placid LAX Week

Event dates and blackout dates are decided by Saints Suites at North Country Community College and subject to change without notice

Check-in & Check-out:

All Check-ins must present themselves to Saints Hall located at 140 Payeville Lane. Check-in can be done between 3pm-8pm at the latest. Should you know that you will be later than 8pm you must call 518-524-5190

Check out is at 11am and must turn the keys in at Saints Hall.

Noise Policy

We expect guests to be respectful and mindful that visitors to the Adirondacks typically enjoy peace and quiet. Noise free rooms are not guaranteed.

Pet Policy

No pets are allowed on the premises of **Saints Suites at North Country Community College**.

Smoking Policy

Please No Smoking in any of the rooms or on the grounds at Saints Suites at North Country Community College. **Any evidence of smoking will result in termination of your stay and you will be charged the remainder of your stay plus a \$250 smoking fee. Smoking is only permissible outside on the grounds of our property.**

Laundry

There are no laundry facilities on site. Please plan accordingly.

In Suite:

Reminder: The Suites at NCCC are Hostel type accommodations with shared common spaces and bathrooms unless you book the entire suite. Suite common areas do not have TV's. Kitchenette areas have microwaves and mini fridges.

Guests are allowed to bring coffee makers and auto shut off crock pots but no hotplates, air fryers, one-pots of any kind are allowed in the rooms. Should staff have knowledge of these items being used your reservation will be cancelled and you will be asked to vacate the property. It is a Fire Code violation.

NCCC will provide linens for the bed, paper towels, Clorox wipes, dawn dish soap and sponges for kitchenette however guests need to provide their own toiletries and bath towels.

All reservations have been made aware of these policies.

Add Ons (Pricing to be confirmed and menu subject to change):

Continental Breakfast served in Saints Hall 9am-10:30am:

Banana, Apple, Orange

Yogurt

Milk, Almond Milk

Dry Cereal

Toast, Bagel

Butter, Margarine, Jam and Peanut butter

Lunch:

Each day, Monday-Friday there will be a lunch item(s). Each lunch item will generally be a wrap or submarine sandwich. A bottle of water or 7oz mini-can of soda will be included in the price of \$7.00 (\$7.56 with tax)

Delivered to Saints Hall ready for pick at 12pm.

Dinner:

The dinner item will include protein, vegetable and a starch (rice, pasta or potato). We can accommodate individual preferences to a limited degree, such as requiring a gluten-free, vegan/vegetarian or other allergy concern. The price will be \$10.00 (\$10.70 with tax)

The meal will only need to be reheated in the microwave. Hot food is delivered packaged, cooked, and properly cooled. Ready to be reheated in a microwave. The food will be delivered and ready to be picked up at Saints Hall at 5pm.

Optional Platter Available:

Crudit  plate with hummus and pita will be an optional choice each meal period.